

MISSION

With a passion for health and compassion for all people, Encompass is committed to connecting adults, children and their families to their chosen services and supports in a way that is respectful of their preferences, culturally sensitive to their needs and directed in a way to promote the most positive health outcomes for mind body and spirit.

Connected & Responsive

Encompass is an evolving and growing network of over 100 care management agencies throughout 48 counties in upstate NY. Led by Catholic Charities organizations around the state, we are experienced in serving **individuals**, **families** and **children** through a diversity of services across all ages.

Find out more about how we can help you and who is on our team at our website:
www.encompasshealthhome.org

Referring Children and Adults to the Health Home

Access **Adult Health Home** services in Broome, Tioga and Chenango Counties by completing the Health Home referral form located at:

www.catholiccharitiesbc.org/programs/health-home

We are excited to begin serving children and will be accepting **referrals for children** effective December 1, 2016.

Contact us or your local Care Management Agency for additional information.

Encompass Health Home
232 Main Street
Binghamton, NY 13905
encompasshealthhome@ccbc.net
1-844-884-4999

Care Management Agency Information Here



A collaboration of Catholic Charities and partners across Upstate NY

CARE MANAGEMENT



A Passion for Health, Compassion for People, Connect with Us!

Health Home Care Management

WHAT IS A HEALTH HOME?

A Health Home isn't a home at all. It consists of a network of providers, health plans and community-based organizations that work together to keep you healthy and meet your overall needs.

Encompass Health Home is a collaboration of Catholic Charities and their partners across Upstate New York managed by Catholic Charities of Broome County. With a 100 year legacy of service in Upstate New York, Catholic Charities is dedicated to growing and nurturing our network to best meet the needs of the adults, children and families we serve.

Encompass Health Home has Care Managers who are responsive to your needs and will work with you to make sure services are delivered according to your preferences.

We are committed to you!



WHAT CAN A HEALTH HOME DO FOR ME?

When you enroll in **Encompass Health Home**, you will receive your own Care Manager who will help you get the care and services you need to stay healthy and live your best life. Together, you work with all those involved with your care to make sure all of your needs are met. We understand that everyone is different with different needs. We want everyone to **have a voice and a choice**.

Your Care Manager will make sure your specific needs are met according to your preferences. There are many ways a Care Manager may help you accomplish your goals. Some of these include:

- Helping you take care of yourself and your family by reminding you of appointments and helping you get there
- Inviting everyone you consider important to keeping you healthy, safe and on track to a meeting to talk about how we can all do this together
- Helping you when times get tough, like if you have been hospitalized or things in your life are changing, like where you live, or work
- Helping you discover fun ways to improve your health
- Linking you with others who have walked in your shoes and can let you know how they succeeded
- Helping you talk to those you love so they better understand you and what you need
- Being available to help you whenever you need it 24/7

IS HEALTH HOME RIGHT FOR ME?

- Are you enrolled in Medicaid?
- Do you have issues with your health that effect your life regularly?
- Do you have one of these diagnoses?
 - HIV/AIDS
 - Serious Mental Illness (SMI) (Adults)
 - Serious Emotional Disturbance (SED) OR Complex Trauma (Children)
- Are you having trouble meeting your health needs? Do you feel alone or in need of help?

Contact us to see if we can help.

See the DOH website for additional information on Health Homes:
https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/

