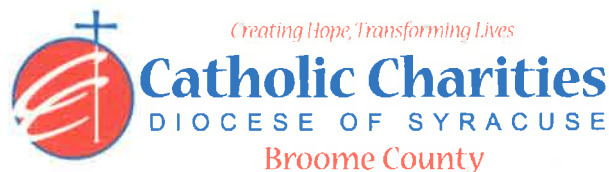


RSVP provides door-to-door transportation on a lift-equipped bus for seniors to help meet social needs. Passengers attend events at senior centers, adult day centers, give time volunteering at various community agencies.

Our drivers call passengers when they are on their way to pick them up and make certain that the passengers arrive at their programs safely.

RSVP

Getting Things Done



Catholic Charities RSVP Senior Transportation

232 Main Street
Binghamton, New York 13905

Phone: 607-729-9166
Fax: 607-584-4667

Funding for the program is provided by:
Catholic Charities of Broome County,
United Way of Broome County,
Broome County Office for Aging,
New York State Office for Aging,
City of Binghamton
Community Development Block Grant,
and passenger and family contributions.



Transportation Services



Catholic Charities
RSVP Senior Transportation

Keeps Seniors Going.



607-729-9166

Our Service

We provide door-to-door transportation for seniors. The seniors volunteer at agencies, or attend Yesteryears Adult Day Program, or participate in senior center activities at Oak Street Senior Center, First Ward Senior Center, Action for Older Persons or the Binghamton YMCA. Buses operate in and around Binghamton.

The bus has 10 passenger seats, two wheel-chair positions and a lift.

Service is provided on a scheduled, on-going basis. We do not have a dispatcher for day-to-day scheduling.

A contribution per one way trip is suggested. Contributions are kept confidential and no passenger is turned away for inability to pay. Contact our office for details.



We operate a wheel-chair lift equipped bus.

What we provide

We provide assistance, if necessary, for each passenger. We attempt to provide consistency in pick-up times (depending on weather and other passengers).

The driver can call each passenger before picking them up so that they can have their coats and shoes/boots on.

We develop the routes and schedules with a goal of keeping passenger riding time to a minimum while transporting a maximum number of passengers each day.

We believe our drivers are excellent and our service is unique. Our drivers are caring individuals who strive to make our clients transportation carefree and comfortable. We do have a grievance procedure in the event of a concern or problem.

What we request

We request that all passengers wear seatbelts at all times.

We do our best to provide consistent and excellent service, however we are not able to provide on-call cab style service. There are certain peak times when it is difficult to schedule new passengers.

We request that you cancel early in the morning or as soon as you know you will not be using the bus. No-show passengers may be removed from the transportation service. Please do not ask the driver to take you to an unscheduled destination.

We ask that you arrange to have walkways cleared of snow or ice for the drivers and passengers safety. Occasionally we may have to request that an item like a tree branch be removed to prevent damage to our vehicles.

In the event Binghamton City Schools are closed due to snow or weather conditions, transportation will not run. We reserve the right to cancel service or shorten service if weather conditions are poor or are forecast to become poor. Our first concern is our passengers' safety.

We require some minimal paperwork for each client as we have a number of funding sources for the program and we need to meet their guidelines.



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